



616 - 262 1192



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Chicago, IL



My Portfolio

# SKILLS

- Web Design and Devlopment
- Front End Coding
- Back End API development
- System integration
- Mulesoft API management
- Problem-Solving
- Project Management Tools
- Collaboration

# EDUCATION

# BACHELOR OF CIVIL ENGINEERING

BahirDar Institute Of Technology, Ethiopia

GPA: 3.73 2011 - 2015

#### CERTIFICATE

Full Stack Web Development (MERN) Program, Evangadi INC

#### LANGUAGE

English

Amharic

## TECHNICAL PROFILE

JavaScript | HTML | XML | CSS | React js | Node js | Express | WordPress | Bootstrap | Windows | Linux | MySQL | Mongo DB | PostgreSQL | GitHub | VS Code | Anypoint Studio

# TEMESGEN ALEMIE

## MULESOFT & WEB DEVELOPER

Motivated and dynamic Mulesoft & Web Developer with a keen focus and experience in Mulesoft and web development, with a strong work ethic and innate ability to adapt in ever-changing and challenging environments. Team player with an eye for detail.

#### PROJECT EXPERIENCE

#### • FREELANCER - FULL STACK WEB DEVELOPER

Freelancer

06/2023 - Present

- Designed and developed responsive web applications, ensuring optimal performance across various devices and browsers.
- Developed and maintained web applications using both front-end and back-end technologies.
- Completed full stack Car repair and Electronics repair websites for small business clients which helped them to manage their employees, customers, products and orders.

#### MULESOFT DEVELOPER

COX Communication, Accenture

07/2021 - 05/2022

- Provided a support for program team during end-to-end test in lower and production environment.
- Provided analysis for tickets that submitted for production defect and work with development team to get the defect resolved.
- Designed API's by making use of Anypoint platform and published them to the Anypoint Exchange
- Devleoped Apl's using Anypoint studio by using reusable assets from the Anypoint exchange

#### **UIA AGENT: UIA CONTACT CENTER SURGE SUPPORT FOR COVID 19**

State of Michigan Unemployment Services , Accenture 04/2020 - 03/2021

- Provided help to incoming callers with the initial intake processing of an unemployment insurance claims
- Assisted Michigan UIA (Michigan Unemployment Insurance Agency) by helping claimants in filing claims and addressing /resolving claim and account issues.
- Worked as a Q&A agent to help state of Michigan phone agents
- Worked as a squad lead for our internal Accenture team on the project, give trainings to my squad members

# CORE COMPETENCIES

- Creative Problem Solving
- Collaboration and Communication
- Quality Assurance
- Enterprise Web Application Development
- Error Handling and Monitoring
- Agile Methodologies
- Microservices Architecture

#### MULESOFT DEVELOPER

Sprint, Accenture

09/2019 - 02/2020

- Updated APIs to receive customer utterance and give the appropriate call reason to the sprint call agent by integrating with Watson discovery
- Worked on bug fixes after test team identified issues
- Created Test Cases using Munit for Mule Application using of validation by Assert payload and Mocking

#### **O** MULESOFT DEVELOPER

Herman Miller, Zeeland, MI

02/2019 - 08/2019

- Designed and Developed API's by making use of Anypoint platform and published them to the Anypoint Exchange
- Implemented Transformations by making use of proper Dataweave Coding for working with different message formats like XML, JSON and CSV
- Implemented multiple flows and sub-flows which includes Filter, message enricher, choice
- Created Test Cases using Munit for Mule Application using of validation by Assert payload and Mocking